RJReynolds

Tobacco Company

"We Work for Smokers"

Margo Harvey, Distribution & Logistics
910-741-3136 (phone)
910-741-5334 (fax)

12/15/97
(Date)

TO ROU: 1210 VIA FAX (732) 417-9876

RE: Bill of Lading No.: 34370125

The carrier advises the above shipment has been refused for the following reason:

___ duplicate shipment
___ wrong item shipped
___ order cancelled
X other CARRIER ATTEMPTED DELIVERY ON 12/12/97, CONSIGNEE REFUSED STATING THEY DID NOT WANT FREIGHT UNTIL 12/15/97.

Please review and fax your recommendation as to the disposition of this shipment to my attention no later than the suspense date shown at the bottom of this memorandum so we can provide the carrier with the proper written notification. If we do not receive your faxed response by the suspense date, we will automatically advise the carrier to return the shipment to the origin warehouse.

Please do not attempt to handle disposition directly with the carrier. This will allow us to maintain our records of the refusal as well as all applicable charges. It will also ensure no freight charges are billed to your office or to the customer.

Recommendation: Re-deliver 12/24/97. (Wednesday)

SUSPENSE DATE: 12/17

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404 SMS404UQ SALES MATERIALS SYSTEM 12/16/97 11:50

(HISTORY) ORDER INQUIRY FOR: 7335-0220 COMMENTS AVAILABLE FN ___

ORDER STATUS: SHIPPED ENTRY DATE/TIME: 97/12/01 10:19

ORDER FROM: 12XXXX SHIP TO: 1225XX / 065880 (908)225-3765

W150 GATX LOGISTICS BOROUGH HALL OXFORD

916 BALTIMORE RD 75 FLATBUSH AVENUE E

BROOKLYN NY 11201

ADVANCE NC 270067819

ORDER TOTAL TOTAL QTY

CASES...: 120

WEIGHT..: 445.2000

SIZE....: 259.0320

EST COST: 906.63

(ITEMS 1 - 1 OF 1 SHOWN)

ITEM	ORDER QTY	BO QTY	BO HELD	DESCRIPTION	DATE	STATUS
536285	120			WIN B2G .70 OFF DISPLAY KIT	971209	SHIPPED

Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---

Help SpHdl Retrn Item- Item+ Comm <--- ---> Print

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404 SMS404UQ SALES MATERIALS SYSTEM 12/16/97 11:50

ORDER INQUIRY FOR: 7335-0220 FN ___

WAREHOUSE.....: W150 ORDER STATUS: SHIPPED
SALESMAN.....:
EST DELIVERY DATE..: 971212 FUTURE REQ DELIVERY DATE: 971212
TRAVEL DAYS.....: 3
MASTER ORDER NUMBER: GS LOCATOR LIST:
DROPSHIP INFORMATION:
ORDER ENTRY TYPE: FORMS/ITEMS ENTRY

SPECIAL INSTRUCTIONS

(ITEMS 1 - 1 OF 1 SHOWN)

ITEM	WHSE	CARRIER	PICKLIST NUMBER	BILL OF LADING	MAJOR CATEGORY	STATUS
536285	W150	PRES	3420004	34370125	TEMP PROMOTION POS	SHIPPED

Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
Help SpHdl Retrn Item- Item+ Comm <--- ---> Print

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